

RETURN MODULE

Instructions for requesting return authorization

You have **14 days** from the delivery date for requesting the return of the products. Furthermore, you have **14 days** for shipping the products from the date you have requested the return of the products.

Products must respect the following conditions:

- 1) Products have not been installed
- 2) Products have not been used
- 3) Products have not been damaged
- 4) The original packaging is intact and not damaged
- 5) Accessories received with the products have not been used

If these conditions are met, please fill the return module in all its parts:

IDENTIFICATION OF RETURN PRODUCTS

Product code	Quantity	Order Reference		Return Reason (Not Mandatory)
		Order Number	Order Date	
Product code	Quantity	Order Reference		Return Reason (Not Mandatory)
		Order Number	Order Date	
Product code	Quantity	Order Reference		Return Reason (Not Mandatory)
		Order Number	Order Date	
Product code	Quantity	Order Reference		Return Reason (Not Mandatory)
		Order Number	Order Date	
Product code	Quantity	Order Reference		Return Reason (Not Mandatory)
		Order Number	Order Date	
Product code	Quantity	Order Reference		Return Reason (Not Mandatory)
		Order Number	Order Date	
Product code	Quantity	Order Reference		Return Reason (Not Mandatory)
		Order Number	Order Date	

REFUND PROCEDURE

If you have paid via Paypal, Debit Card or Credit Card, you will be refund on the same payment method.

If you have paid via Bank Transfer, you will be refund via Bank Transfer. Therefore, please fill the following information in order to allow us to complete the money transfer:

Name and Surname: _____ Bank name: _____

Bank account number: _____

Date and place: ____ / ____ / ____ Signature _____



Instructions

- 1) **Print the module** in the previous page.
- 2) **Fill and sign** the module.
- 3) **Put the module inside** the return package.
- 4) **Ship** the package to the following address:

Termogo S.r.l.
Via Massa Avenza, 22/C
54100 Massa (MS) | Italy